

Service-Information Motorcycle



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Service Department

Group: 36
Wheels & Tires

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36 043 90
(2390)

For USA Only

Pirelli Tire Warranty

Tire warranty is handled by the respective tire manufacturers.

Pirelli has recently installed toll-free phone lines to assist dealers regarding warranty. The numbers are:

East Coast: Mr. John Anderson 1-800-421-0114

West Coast: Mr. Scott Rhodes 1-800-327-2442

When phoning, mention that you are a BMW Motorcycle Dealer and have the following information available when you call:

- Tire model
- DOT code on tire
- Miles on tire
- Model of motorcycle
- Motorcycle VIN

Very truly yours,

BMW of North America, Inc.

Frank Stevens
National Service Manager
Motorcycle Group

Richard Dampf
National Technical Manager

FS:jel/218.7