Service-Information Motorcycle

	Group: 34	December, 1987	
BMW NA Service Department	Brakes	34 012 87 (2262)	For USA Only

Damaged/Bent Brake Disc Rotors

Complaint: Pulsation of front brake lever during slow speed/coming to a stop. Generally occurring between 5,000 and 9,000 miles.

Cause:

- Disc Rotors being damaged during tire changes or wheel removal, transportation or storage.
- Tire Changes - Improper/careless handling of wheel removal, bead breaking and tire mounting.
- Transportation - Improper/careless handling of wheel removal by customer. When wheel is transported in a vehicle for tire change, brake disc is subjected to side loading as disc is wider than tire edge. **Wheel should be supported so that disc does not contact trunk or other objects.**
- Storage - When wheels are stored at your dealership awaiting customer pick-up, ensure that the discs are protected from side loads/impact.

Note: Disc Rotors are designed to withstand tremendous rotational load, but are not designed to withstand side loads as described above.

Repairs from damage/abuse as described above are not defects in materials or workmanship and therefore are not warrantable.

Very truly yours,

BMW OF NORTH AMERICA, INC.

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RD:jel/075